IN THE SUPERIOR COURT OF THE STATE OF WASHINGTON IN AND FOR THE COUNTY OF KING

RICHARD EASTER and TRISTEN STAR, individually and on behalf of all others similarly situated,

Plaintiffs,

v.

SOUND GENERATIONS,

Defendant.

No. 21-2-16953-4 SEA

[PROPOSED] ORDER GRANTING PRELIMINARY APPROVAL OF CLASS ACTION SETTLEMENT AND DIRECTING NOTICE OF PROPOSED SETTLEMENT

The Court, having considered Plaintiffs' Assented to Motion for Preliminary Approval of the Class Action Settlement ("Motion for Preliminary Approval"), the supporting Memorandum, the Parties' Settlement Agreement, the proposed Summary Notice, Long-Form Notice, and Claim Form, and being otherwise fully advised in the premises, finds and orders as follows:

PRELIMINARY APPROVAL OF SETTLEMENT AGREEMENT

1. The Settlement Agreement is incorporated fully herein by reference. The definitions used in the Settlement Agreement are adopted in this Order and shall have the same meaning ascribed in the Settlement Agreement.

- 2. The Court has jurisdiction over the claims at issue in this Action, Plaintiffs Richard Easter and Tristen Star ("Plaintiffs"), individually and on behalf of all others similarly situated (the "Settlement Class"), and Defendant Sound Generations ("Sound Generations" and together with Plaintiffs, the "Parties").
- 3. The Court finds that the Parties' Settlement Agreement is fair, reasonable, and adequate and is within the range of possible approval, and was entered into after extensive, arm's-length negotiations, such that it is hereby preliminarily approved, and that notice of the Settlement should be provided to the Settlement Class members.
- 4. Pending the Final Approval Hearing, all proceedings in the Action, other than proceedings necessary to carry out or enforce the terms and conditions of the Settlement and this Order, are hereby stayed.

Procedural Posture and History of Negotiations

- 5. This is a putative class action brought by Plaintiffs arising out of a data security incident in which Plaintiffs allege that cyberattacks occurred on July 18, 2021 and September 18, 2021, and that the attacks may have resulted in cyber-criminals accessing the PII/PHI of the Settlement Class members (the "Incident").
- 6. Plaintiffs allege in their Complaint the following counts: negligence; negligence per se; breach of fiduciary duty; breach of implied contract; unjust enrichment; and violation of the Washington Consumer Protection Act.
- 7. The parties eventually decided to mediate the Action. On June 6, 2022, the Parties participated in a full-day mediation with the Honorable Morton Denlow (Ret.) of JAMS. This mediation did not result in a settlement. However, the Parties continued to engage in arm's length negotiations until they were able to reach an agreement in principle. Thereafter, the Parties

negotiated the details of the Settlement Agreement and its exhibits. The Settlement Agreement was finalized and executed on December 22, 2022.

Settlement Benefits

- 8. Settlement Class members may qualify and submit a Claim Form for the following settlement benefits:
 - a. Lost Time Payments: All Settlement Class members who submit a valid Documented Economic Loss Payment Claim are eligible to also submit a Claim to recover compensation for up to 2 hours of lost time at a rate of \$25.00 per hour, for a maximum of \$50.00, for time spent monitoring bank accounts, checking credit reports, and otherwise attempting to mitigate and prevent fraud or to remedy actual fraud of identity theft as a result of the Incident;
 - b. <u>Credit Monitoring Services</u>: All Settlement Class members who submit a valid Claim are eligible to receive Credit Monitoring Services. Sound Generations agrees to offer two (2) years of one bureau credit monitoring and identity theft insurance;
 - Documented Economic Loss Payment: All Settlement Class members may submit a Claim Form for payment of up to \$130.00 per Settlement Class member as compensation for documented unreimbursed economic losses resulting from the Incident that occurred between July 18, 2021 and the Claims Deadline, including but not limited to: (i) cost to obtain credit reports; (ii) fees related to credit freezes; (iii) card replacement fees; (iv) late fees; (v) overlimit fees; (vi) interest on payday loans taken as a direct result of the Incident; (vii) other bank or credit card fees; (viii) postage, mileage, and other incidental expenses resulting from lack of access to an existing account; (ix) costs associated with credit monitoring or identity theft

insurance if purchased as a result of the Incident; and (x) fraudulent charges or transactions.

- d. <u>Alternative Cash Payment</u>: In the alternative to the payments outlined above, any Settlement Class member (excluding Social Security Number Class Members) may submit a Claim to receive a pro-rated cash Settlement Payment in the amount of twenty-five dollars (\$25.00), subject to an aggregate cap of \$200,000.00.
- e. <u>SSN Cash Payment</u>: Social Security Number Class Members may also submit a claim for an SSN Cash Payment in order to receive a pro rata share of the \$100,000.00 provided by the Settlement for same.
- 9. Settlement Class members may file a claim to receive any combination of the three following benefits: 1) Lost Time Payment, 2) Credit Monitoring Services, and 3) Documented Economic Loss Payments, **OR** Settlement Class members may file a claim to receive an Alternate Cash Payment.
- 10. Social Security Number Class Members may file a claim to receive: 1) Lost Time Payment, 2) Credit Monitoring Services, 3) Documented Economic Loss Payment, AND 4) an SSN Cash Payment. Social Security Number Class Members may not file a claim to receive an Alternative Cash Payment.

CLASS CERTIFICATION

11. For the purposes of settlement only, and pursuant to Civil Rule 23 ("CR 23"), the Court provisionally certifies the Settlement Class, defined as follows: "all natural Persons who are residents of the United States whose Personal Information was potentially compromised in the Incident, including those to whom Sound Generations sent notification that their Personal Information may have been compromised in the Incident."

12. The Court provisionally finds, pursuant to CR 23, that, for purposes of this settlement only: (a) the Settlement Class is so numerous that joinder of all Settlement Class members is impracticable; (b) there are questions of law and fact common to the Settlement Class; (c) the Class Representatives' claims are typical of the Settlement Class's claims; (d) the Class Representatives will fairly and adequately protect the Settlement Class's interests; and (e) questions of law or fact in this Action predominate over any questions affecting only individual members of the Settlement Class, and that a class action is superior to other available methods for the fair and efficient adjudication of the controversy.

SETTLEMENT CLASS COUNSEL AND THE CLASS REPRESENTATIVES

- 13. Plaintiffs Richard Easter and Tristen Star are hereby provisionally designated and appointed as the Class Representatives. The Court provisionally finds that the Class Representatives are similarly situated to absent Settlement Class members, and are typical of the Settlement Class, and, therefore, they will be adequate Class Representatives.
- 14. The Court finds that Ben Barnow and Anthony L. Parkhill of Barnow and Associates, P.C. and Andrew W. Ferich of Ahdoot & Wolfson PC are experienced and adequate counsel and are provisionally designated as Class Counsel.

NOTICE TO SETTLEMENT CLASS

15. The forms of the Claim Form, Long Form Notice, and Summary Notice attached as **Exhibits A**, **D**, and **F**, respectively, to the Settlement Agreement (the "Notice"), are constitutionally adequate, and are hereby approved. The Notice contains all essential elements required to satisfy Washington requirements and Due Process. The Court further finds that the form, content, and method of providing notice to the Settlement Class, as described in the Settlement Agreement, including the exhibits thereto: (a) constitute the best practicable notice to

the Settlement Class; (b) are reasonably calculated to apprise Settlement Class members of the pendency of the action, the terms of the Settlement, their rights under the Settlement, including, but not limited to, their rights to object to or exclude themselves from the Settlement; and (c) are reasonable and constitute due, adequate, and sufficient notice to all Settlement Class members. The Parties, by agreement, may revise the Notice in ways that are appropriate to update the Notice for purposes of accuracy and clarity, and may adjust the layout of those notices for efficient electronic presentation and mailing.

- 16. The Notice Program set forth in the Settlement Agreement satisfies CR 23, provides the best notice practicable under the circumstances and adequately notifies Settlement Class Members of their rights, and is hereby approved.
- 17. The Settlement Administrator is directed to carry out the Notice Program as set forth in the Settlement Agreement.
- 18. Within thirty-five (35) days after entry of this Order (the "Notice Date"), the Settlement Administrator shall e-mail or mail the Summary Notice to all Settlement Class members in the manner set forth in the Settlement Agreement. Contemporaneously with the mailing, the Settlement Administrator shall cause copies of the Settlement Agreement, Summary Notice, Long-Form Notice, and Claim Form, in forms available for download, to be posted on a website developed for the Settlement ("Settlement Website").

CLAIMS, OPT-OUTS, AND OBJECTIONS

19. The timing of the claims process is structured to ensure that all Settlement Class members have adequate time to review the terms of the Settlement Agreement, make a claim, or decide whether they would like to object.

- 20. Settlement Class members will have ninety (90) days after the Notice Date to complete and submit a claim to the Settlement Administrator.
- 21. Settlement Class members have the right and ability to exclude themselves from the Settlement Class. In order to validly be excluded from the Settlement, the Settlement Class member must send a letter to the Claims Administrator no later than forty-five (45) days after the Notice Date, stating he or she wants to be excluded from the Settlement in either this Action, and include his or her name, address, and signature. If the opt-out is untimely or otherwise fails to comply with any of the provisions for a valid opt-out, it shall not be considered a valid opt-out. All Persons who submit valid and timely notices of their intent to be excluded from the Settlement Class shall not receive any benefits of and/or be bound by the terms of this Settlement Agreement.
- 22. Settlement Class members who comply with the requirements of this paragraph may object to the Settlement. A Settlement Class member who seeks to object to the Settlement must clearly: (a) identify the case name and number; (b) state the Class Member's full name, current mailing address, and telephone number; (c) contain a signed statement by the Class Member that he or she believes he or she is a member of the Settlement Class and all information identifying the objector as a Class Member; (d) identify the specific grounds for the objection, accompanied by any legal support the objector wishes to submit; (e) state whether the objection applies only to the objector, a subset of the Settlement Class, or the entire Settlement Class; (f) include all documents or writings that the Class Member desires the Court to consider; (g) contain a statement regarding whether the Class Member (or counsel of his or her choosing) intends to appear at the Final Approval Hearing; (h) identify all of the objector's lawyers (if any) who will appear at the Final Approval Hearing; (i) list all persons who will be called to testify at the Final Approval Hearing in support of the objection; (k) be filed or postmarked on or before the Objection

Deadline, as set forth above; and (l) contain the objector's signature. In addition to the foregoing, objections should also provide the following information: (a) a list, by case name, court, and docket number, of all other cases in which the objector (directly or through a lawyer) has filed an objection to any proposed class action settlement within the last three (3) years; and (b) a list, by case number, court, and docket number, of all other cases in which the objector has been a named plaintiff in any class action or served as a lead plaintiff or class representative.

- 23. To be timely, Objections must be filed with the Court and served on Class Counsel and Defendant's Counsel no later than forty-five (45) days after the Notice Date (the "Objection Deadline").
- 24. Class Counsel and Defendant's Counsel may, but need not, respond to the Objections, if any, by means of a memorandum of law served prior to the Final Approval Hearing.
- 25. An objecting Settlement Class member has the right, but is not required, to attend the Final Approval Hearing. If an objecting Settlement Class member intends to appear at the Final Approval Hearing, either with or without counsel, he or she must also file a notice of appearance with the Court (as well as serve the notice on Class Counsel and Defendant's Counsel) by the Objection Deadline.
- 26. Any Settlement Class member who fails to timely file and serve an Objection and notice, if applicable, of his or her intent to appear at the Final Approval Hearing in person or through counsel pursuant to the Settlement Agreement, as detailed in the Long-Form Notice, and otherwise as ordered by the Court, shall not be permitted to object to the approval of the Settlement at the Final Approval Hearing. Any challenge to the Settlement Agreement shall be pursuant to appeal and not through a collateral attack.

ADMINISTRATION OF THE SETTLEMENT

- 27. Class Counsel and Sound Generations have created a process for assessing the validity of claims and a payment methodology to Settlement Class members who submit timely, valid Claim Forms. The Court hereby preliminarily approves the Settlement benefits to the Settlement Class, and the plan for distributing Settlement benefits as described in Section IX of the Settlement Agreement.
 - 28. The Court appoints Postlethwaite & Netterville as the Settlement Administrator.
- 29. The Court directs the Settlement Administrator to effectuate the distribution of Settlement benefits according to the terms of the Settlement Agreement should the Settlement be finally approved.
- 30. Settlement Class members who qualify for Settlement benefits and who wish to submit a Claim Form shall do so in accordance with the requirements and procedures specified in the Notice.
- 31. If Final Judgment is entered, all Settlement Class members who fail to submit a claim in accordance with the requirements and procedures specified in the Notice shall be forever barred from receiving any Settlement benefit and will in all other respects be subject to and bound by the provisions of the Settlement Agreement, including the Releases contained therein, and the Final Approval Order and Judgment.
- 32. Prior to the Final Approval Hearing, Class Counsel and Sound Generations shall cause to be filed with the Court an appropriate affidavit or declaration regarding compliance with the provisions of the Settlement Agreement relating to the Notice Program.

FINAL APPROVAL HEARING

- 34. The Court may require or allow the Parties and any objectors to appear at the Final Approval Hearing by telephone or videoconference.
- 35. At the Final Approval Hearing, the Court will determine whether: (1) this Action should be finally certified as a class action for settlement purposes pursuant to the CR 23; (2) the Settlement should be finally approved as fair, reasonable, and adequate; (3) Class Counsel's application for attorneys' fees, costs, and expenses should be approved; (4) the Class Representatives' requests for service awards should be approved; (5) the Parties, their respective attorneys, and the Settlement Administrator should consummate the Settlement in accordance with the terms of the Settlement Agreement; (6) Settlement Class members should be bound by the Releases set forth in the Settlement Agreement; and (7) the Action should be dismissed with prejudice pursuant to the terms of the Settlement Agreement.
- 36. Plaintiffs' application for attorneys' fees, costs, expenses, and service awards and all supporting papers shall be filed with the Court no later than fourteen (14) days prior to the Objection Deadline.
- 37. Plaintiffs' Motion for Final Approval of the Class Action Settlement and all supporting papers shall be filed with the Court no later than fourteen (14) days prior to the Final Approval Hearing.

RELEASE

38. Upon entry of the Court's Final Approval Order and Final Judgment, the Class Representatives and all Settlement Class members, whether or not they have filed a Claim Form within the time provided, shall be permanently enjoined and barred from asserting any claims (except through the Claim Form procedures) against Sound Generations and the Released Parties arising from the Released Claims, and the Representative Plaintiffs and Settlement Class members conclusively shall be deemed to have fully, finally, and forever released any and all such Released Claims.

TERMINATION

39. In the event that the Effective Date does not occur, class certification shall be automatically vacated and this Preliminary Approval Order, and all other orders entered and releases delivered in connection herewith, shall be vacated and shall become null and void.

SUMMARY OF DEADLINES

40. The preliminarily approved Settlement shall be administered according to its terms pending the Final Approval Hearing. Deadlines arising under the Settlement and this Order include, but are not limited to:

EVENT	DATE
Defendant to provide the Class Member Information to Claims Administrator	10 Days after entry of Preliminary Approval Order
Notice Date	35 Days after entry of the Preliminary Approval Order
Deadline for Plaintiffs to File Motion for Attorneys' Fees, Costs, Expenses, and Service Awards for Class Representatives	14 Days prior to Opt-Out and Objection Deadline
Opt-Out and Objection Deadlines	45 Days after Notice Date
Deadline for Class Members to Submit Claim Forms	90 Days after Notice Date

Deadline for Plaintiffs to File Motion for Final	
Approval of Class Action Settlement	14 Days prior to Final Approval Hearing
Final Approval Hearing	At least 120 Days after the entry of this Order
41. Upon application of the Parties and g	ood cause shown, the deadlines set forth
Order may be extended by order of the Court, w	ithout further notice to the Settlement Cla

41. Upon application of the Parties and good cause shown, the deadlines set forth in this Order may be extended by order of the Court, without further notice to the Settlement Class. Settlement Class members must check the Settlement Website regularly for updates and further detail regarding extensions of these deadlines. The Court reserves the right to adjourn or continue the Final Approval Hearing, and/or to extend the deadlines set forth in this Order, without further notice of any kind to the Settlement Class.

ORDERED this _____ day of ______, 202_.

Superior Court Judge

JAMES E. ROGERS